



ROTORUA



RotoruaNZ - RTO (Regional Tourism Organisation)

RotoruaNZ

Day 1 Thu, 6 May 2027



Experience Rotorua

Rotorua, New Zealand



Rotorua is the original tourism destination of New Zealand, where the manaakitanga (respect for guests) is part of the legacy of unique place. Experience the warmth and passionate heart of its people wherever you go. Whatever you're seeking, you'll find it here; Rotorua can be invigorating, exciting, inspiring, relaxing, recharging and renewing. Conveniently located in the centre of the North Island, Rotorua is always original, with its own sense of fun and style. With geothermal wonders, pristine lakes, lush native forests, rich Māori culture and an abundance of adventure activities to choose from, Rotorua offers some of the country's most iconic natural attractions and epic experiences. So, whether you want to recharge in natural hot springs, feel the thrill of racing downhill in a Luge or ZORB, ride the world's best year-round mountain biking trails, run into the crater of a volcano, raft the world's highest commercially rafted waterfall, experience true connection with Māori culture, or all of the above, it's all here in Rotorua.

Your RotoruaNZ Trade Contacts - Western Markets:

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Date and time

 6 May 2027

Location

 Rotorua, New Zealand



Arrive in Rotorua by 10 am

We will be meeting you at the Rotorua Visitor Centre & isite

1167 Fenton Street, Rotorua 3010

Date and time

 6 May 2027



Private Charter - Airstream Project (Lake Rotoiti Hot Pools)

Pure Cruise • VR Resort, 366 State Highway 33, Mourea, Rotorua 3074, New Zealand



Pure Cruise offers an exclusive cruising experience aboard The Airstream Project, a unique electric-powered vessel exploring the scenic bays and coves of Lake Rotoiti. Guests enjoy spectacular native scenery, discover historic Māori food storage caves and visit the secluded Lake Rotoiti Hot Pools, accessible only by water. The experience combines relaxation, nature and a distinctive off-the-beaten-track adventure.

Date and time



Start: 6 May 2027 at 10:30 AM



End: 6 May 2027 at 12:30 PM

Location



366 State Highway 33, Mourea, Rotorua 3074,
New Zealand

Contact



+64 27 272 4561



<https://www.purecruise.co.nz/theairstreamproject>

Details

Private Charter - Airstream Project (Lake Rotoiti Hot Pools) (Adult) x 10



Lunch on the Airstream

Date and time



6 May 2027



The Hell's Gate Experience

Hell's Gate Geothermal Reserve and Mud Spa •

Hell's Gate Geothermal Reserve and Mud Spa, State Highway 30, Rotorua 3010, New Zealand



Hell's Gate offers an immersive geothermal experience within one of New Zealand's most active geothermal reserves. This Māori-owned attraction combines a guided or self-guided walk through steaming vents, bubbling mud pools and unique geothermal landscapes with traditional Māori carving and the opportunity to relax in mineral-rich sulphur pools and therapeutic mud baths.

Date and time

 Start: 6 May 2027 at 1:45 PM

 End: 6 May 2027 at 4:00 PM

Location

 State Highway 30, Rotorua 3010, New Zealand

Contact

 +64 7 345 3151

 <http://www.hellsgate.co.nz/>

Details

The Hell's Gate Experience (Adult) x 10



Networking Event with local operators

We will be having dinner with the wider Rotorua Tourism whānau at Te Puia tonight.

Date and time

 6 May 2027



Te Pō (Hāngi Dinner Buffet + Haka)

Te Puia • Te Puia, Hemo Road, Rotorua 3040, New Zealand



Te Puia offers an immersive evening experience celebrating Māori culture, hospitality and cuisine within the Whakarewarewa Geothermal Valley. Te Pō features a traditional Māori cultural performance, including waiata, poi and haka, alongside a hāngi-inspired buffet dinner. The experience also provides an opportunity to discover the cultural significance and geothermal heritage of this iconic Rotorua destination.

Date and time



Start: 6 May 2027 at 5:30 PM



End: 6 May 2027 at 8:30 PM

Location



Hemo Road, Rotorua 3040, New Zealand

Contact



+64 7-348 9047



<http://www.tepuia.com/>

Details

Te Pō (Hāngi Dinner Buffet + Haka) (Adult) x 10

 Choose your morning experience

To make the most of your time in Rotorua, we are offering a selection of experiences for today.
Please select your preferred experience from the options provided today:

- Option 1: Mount Tarawera Crater Hike
- Option 2: Rotorua Rafting - Raft the Kaituna
- Option 3: Rotorua Canopy Tours - The Ultimate Canopy Tours
- Option 4: Tohu Experiences - Guided e-bike tour

Date and time

 7 May 2027

 Option 1: Mt Tarawera Crater Walk - 1/2 day
Kaitiaki Adventures • [Kaitiaki Adventures, 1135 Te Ngae Road, Rotorua 3074, New Zealand](#)



Kaitiaki Adventures offers a fully guided walking experience exploring the dramatic volcanic landscape of Mount Tarawera, site of the historic 1886 eruption. The experience combines fascinating geological and cultural history with spectacular panoramic views across the Rotorua region. Participants can also experience an optional descent into the volcanic crater, providing a unique perspective of this significant landscape.

Date and time

 Start: 7 May 2027 at 8:30 AM

 End: 7 May 2027 at 12:30 PM

Location

 1135 Te Ngae Road, Rotorua 3074, New Zealand

Contact

 +64 800 338 736

 <http://www.kaitiaki.co.nz/>

Details

Mt Tarawera Crater Walk - 1/2 day (Adult) x 5



Option 2: Kaituna River Rafting

Rotorua Rafting •

Rotorua Rafting, 761 State Highway 33, Okere Falls, Rotorua 3074, New Zealand



Rotorua Rafting offers an exhilarating white-water adventure through the scenic, bush-lined Kaituna River gorge. The experience features exciting rapids and waterfalls, including the seven-metre Tutea Falls, the world's highest commercially rafted waterfall. Experienced guides share insights into the area's natural environment and Māori history, combining adventure with cultural storytelling in a spectacular setting.

Date and time



Start: 7 May 2027 at 10:00 AM



End: 7 May 2027 at 12:00 PM

Location



761 State Highway 33, Okere Falls, Rotorua
3074, New Zealand

Contact



+64 21 026 07441



<https://www.rotorua-rafting.co.nz/>

Details

Kaituna River Rafting (Adult) x 5



Option 3: Ultimate Canopy Tour

Rotorua Canopy Tours | Zipline Experience •

Rotorua Canopy Tours | Zipline Experience, 147 Fairy Springs Road, Rotorua 3015, New Zealand



Rotorua Canopy Tours offers an exhilarating guided zipline adventure through ancient native forest. The Ultimate Canopy Tour features six ziplines spanning 1,200 metres, suspended bridges, a cliff walkway and a controlled descent. Led by experienced guides, this 3.5-hour adventure combines thrilling experiences with insights into New Zealand's native forest ecology and ongoing conservation efforts.

Date and time

 Start: 7 May 2027 at 9:00 AM

 End: 7 May 2027 at 12:00 PM

Location

 147 Fairy Springs Road, Rotorua 3015, New Zealand

Contact

 +64 7-343 1001

 <https://www.canopytours.co.nz/>

Details

The Ultimate Canopy Tour (Adult) x 5



Option 4: Guided E-Mountain Bike Experience

Tohu Experiences • [MDA Experiences, Hemo Road, Rotorua 3040, New Zealand](#)



The Bike Tour combines Māori culture, geothermal landscapes and forest adventure on a guided e-mountain bike journey through Rotorua. Participants explore scenic trails, discover local legends and cultural landmarks, and ride through the iconic Whakarewarewa Forest. Suitable for confident cyclists.

Date and time

 Start: 7 May 2027 at 9:00 AM

 End: 7 May 2027 at 11:30 AM

Location

 Hemo Road, Rotorua 3040, New Zealand

Contact

 +64 7 348 4290

 <https://www.hetohu.com/>

Details

Bike Tour - Guided E-Mountain Bike (Adult) x 5



Gondola, Luge and Buffet Lunch

Skyline Rotorua • Skyline Rotorua, 178 Fairy Springs Road, Rotorua 3015, New Zealand



Skyline Rotorua combines panoramic views of Lake Rotorua and the surrounding geothermal landscape with adventure and dining. Visitors travel by scenic gondola to the mountaintop complex before enjoying the iconic Luge, a gravity-fuelled cart ride with multiple tracks. The experience concludes with a buffet lunch at Stratosfare Restaurant, offering spectacular views across Rotorua.

Date and time



Start: 7 May 2027 at 12:00 PM



End: 7 May 2027 at 2:30 PM

Location



178 Fairy Springs Road, Rotorua 3015, New Zealand

Contact



+64 7-347 0027



<https://www.skyline.co.nz/en/rotorua/>

Details

Gondola, Luge and Buffet Lunch (Adult) x 10



2 pm - 4 pm Accommodation Site visits



Basecamp Food Truck

Secret Spot Hot Tubs Rotorua •

Secret Spot Hot Tubs Rotorua, 13/33 Waipa State Mill Road, Rotorua 3073, New Zealand



Secret Spot isn't just about hot tubs, their unique BaseCamp street food kitchen is also worth a visit! Explore their backyard setting and indulge in manuka-roasted coffee, Good George craft beer and cider, and Mills Reef wine – as well as a range of premium sodas and organic teas.

Their kitchen serves up a range of mouth-watering fare, including smash burgers, chicken satay roti, fries, and more. The BaseCamp café and bar, set in a luxe safari tent, is a great place to meet up, play lawn games, and relax beside a campfire.

Date and time

 Start: 7 May 2027 at 5:00 PM

 End: 7 May 2027 at 6:00 PM

Location

 13/33 Waipa State Mill Road, Rotorua 3073, New Zealand

Contact

 +64 7 348 4442

 <https://secretspot.nz/>

Details

Basecamp Food Truck (Dinner) x 10

Restorative Journey

Wai Ariki Hot Springs & Spa •

Wai Ariki Hot Springs & Spa, 1047 Whakaue Street, Rotorua 3010, New Zealand

Wai Ariki Hot Springs & Spa is a premium wellness destination on the shores of Lake Rotorua, owned by local iwi Ngāti Whakaue. The two-hour Restorative Journey (Wai Whakaora) draws on traditional Māori healing practices and cultural principles, guiding guests through five multi-sensory experiences incorporating mineral bathing, heat, steam, mud and cooling therapies.

Date and time

 Start: 7 May 2027 at 6:30 PM

 End: 7 May 2027 at 8:30 PM

Location

 1047 Whakaue Street, Rotorua 3010, New Zealand

Contact

 +64 7 349 7111

 <https://wai-ariki.co.nz/>

Details

Restorative Journey (Adult) x 10

Check-in instructions

Bring a swimsuit you're comfortable potentially retaining a faint sulphur scent, a unique memento of Rotorua's therapeutic mineral waters! A robe, towel, and locker are provided.

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Redwoods Nightlights

Redwoods Treewalk • [Redwoods Treewalk, Tarawera Road, Rotorua 3010, New Zealand](#)



Redwoods Nightlights transforms Rotorua's iconic redwood forest into an illuminated evening experience. The 700-metre self-guided walkway features suspension bridges and platforms elevated up to 20 metres above the forest floor. Visitors explore the forest canopy amongst beautifully illuminated lanterns designed by David Trubridge, creating a unique combination of nature, art and sustainable design.

Date and time

 Start: 7 May 2027 at 9:30 PM

 End: 7 May 2027 at 10:30 PM

Location

 Tarawera Road, Rotorua 3010, New Zealand

Contact

 +64 27 536 1010

 <http://www.treewalk.co.nz/>

Details

Redwoods Nightlights (Adult) x 10



Glowworms

Redwoods Glowworms • [Redwoods Treewalk, 1 Long Mile Road/Titokorangi Drive, Rotorua](#)



Redwoods Glowworms offers a unique opportunity to observe live glowworms within a purpose-built tunnel and eco-dome in Rotorua's iconic Redwoods Forest. The experience combines close-up encounters with these fascinating creatures and engaging interpretation of their lifecycle, bioluminescence and conservation. This approximately 10-minute experience complements the neighbouring Redwoods Treewalk.

Date and time

 Start: 7 May 2027 at 9:45 PM

 End: 7 May 2027 at 10:00 PM

Location

 1 Long Mile Road/Titokorangi Drive, Rotorua

Contact

 +64 (0) 27 536 1010

 <https://www.treewalk.co.nz/redwoods-glowworms/>

Details

Glowworms (Adult) x 10

Day 3 Sat, 8 May 2027



Full Waimangu Experience

Waimangu Volcanic Valley •

Waimangu Volcanic Valley, 587 Waimangu Road, Rotorua 3073, New Zealand



Waimangu Volcanic Valley offers an immersive journey through the world's youngest geothermal ecosystem, formed following the 1886 Mount Tarawera eruption. The Full Waimangu Experience combines scenic walking trails through native bush, geothermal features and volcanic landscapes with a 45-minute boat cruise on Lake Rotomahana, providing a unique perspective of the valley's remarkable geological history.

Date and time

 Start: 8 May 2027 at 9:00 AM

 End: 8 May 2027 at 11:30 AM

Location

 587 Waimangu Road, Rotorua 3073, New Zealand

Contact

 +64 7 366 6137

 <http://www.waimangu.co.nz/>

Details

Full Waimangu Experience (Adult) x 10



Choose your afternoon experience

This afternoon, you have the option to choose in between two amazing products.

Option 1: ZORB Rotorua

Option 2: National Kiwi Hatchery Tours

Date and time

 8 May 2027



Option 1: ZORB Rotorua Three ride combo

ZORB Rotorua • [Zorb Rotorua, 525 Ngongotaha Road, Rotorua 3015, New Zealand](#)



ZORB Rotorua offers a uniquely New Zealand adventure, with participants rolling downhill inside giant inflatable balls filled with water. The Three Ride Combo includes the Straight, Sidewinder and Pipeline tracks, each offering a different experience. Located on the slopes of Mount Ngongotahā, ZORB combines adrenaline, fun and an experience suitable for a wide range of visitors.

Date and time



Start: 8 May 2027 at 1:30 PM



End: 8 May 2027 at 3:00 PM

Location



525 Ngongotaha Road, Rotorua 3015, New Zealand

Contact



+64 7-343 7676



<https://www.zorb.com/>

Details

Three ride combo (Adult) x 5



Option 2: National Kiwi Hatchery Experience

The National Kiwi Hatchery •

[The National Kiwi Hatchery, 141 Western Road, Rotorua 3010, New Zealand](#)



The National Kiwi Hatchery offers a fascinating behind-the-scenes insight into New Zealand's leading kiwi conservation and breeding programme. Visitors discover the processes involved in kiwi egg incubation, hatching and chick rearing, with opportunities to observe conservation work firsthand. The guided experience combines interactive interpretation with an introduction to the efforts protecting New Zealand's iconic native bird.

Date and time

 Start: 8 May 2027 at 2:00 PM

 End: 8 May 2027 at 3:30 PM

Location

 141 Western Road, Rotorua 3010, New Zealand

Contact

 +64 7 350 0440

 https://www.nationalkiwihatchery.org.nz/?utm_source=google&utm_medium=organic&utm_campaign=google%20my%20business

Details

National Kiwi Hatchery Experience (Adult) x 10



Tū Te Ihi - Winter Harvest Matariki Celebration (May-Oct)

Te Pā Tū •

Te Pā Tū's The Gathering Place, 1220 Hinemaru Street, Rotorua 3040, New Zealand



Te Pā Tū offers an immersive Māori cultural and dining experience set within a native forest environment. The seasonal Tū Te Ihi celebration honours Matariki through traditional storytelling, song, performance and seasonal cuisine. Guests experience a welcoming fire ceremony, forest canapés and a three-course Māori-inspired feast, celebrating the traditions and hospitality of Māori culture.

Date and time

 Start: 8 May 2027 at 5:00 PM

 End: 8 May 2027 at 9:00 PM

Location

 1220 Hinemaru Street, Rotorua 3040, New Zealand

Contact

 +64 7 349 2999

 <https://te-pa-tu.com/>

Details

Tū Te Ihi - Winter Harvest Matariki Celebration (May-Oct) (Adult) x 10



Deluxe Lake Spa

Polynesian Spa • [Polynesian Spa, 1000 Hinemoa Street, Rotorua 3010, New Zealand](#)



Polynesian Spa is one of Rotorua's most iconic geothermal bathing destinations, with a history dating back to 1878. The Deluxe Lake Spa experience features five naturally heated mineral pools overlooking Lake Rotorua, drawing from the alkaline Rachel Spring and acidic Priest Spring. Additional facilities include a cold plunge pool, heated recliners and a relaxation lounge.

Date and time

Start: 9 May 2027 at 8:00 AM

End: 9 May 2027 at 10:30 AM

Location

1000 Hinemoa Street, Rotorua 3010, New Zealand

Contact

+64 7-348 1328

<https://www.polynesianspa.co.nz/>

Details

Deluxe Lake Spa (Adult) x 10



Highlights Tour

Mountain Jade (Store, Carving Studio, Tours) •

[Mountain Jade Rotorua, 1288 Fenton Street, Rotorua 3010, New Zealand](#)



Mountain Jade offers an immersive introduction to pounamu (New Zealand greenstone) and its cultural significance to Māori. The guided Highlights Tour takes visitors behind the scenes of the Rotorua carving studio, where skilled artists demonstrate traditional and contemporary carving techniques. Participants learn about the history of pounamu and have the opportunity to select and string their own greenstone pendant.

Date and time

 Start: 9 May 2027 at 10:45 AM

 End: 9 May 2027 at 12:30 PM

Location

 1288 Fenton Street, Rotorua 3010, New Zealand

Contact

 +64 7 349 1828

 <https://www.mountainjade.co.nz/>

Details

Highlights Tour (Adult) x 10



Departure

We recommend booking the 1.35 pm flight from Rotorua to Christchurch.

If you would like to extend your stay until Monday - please let us know and we can fill your afternoon with some more epic experiences.

Date and time

 9 May 2027