

Product Offering

Rydges Rotorua is a 4 star hotel offering a large range of accommodation options. Located in a park like setting on the edge of Rotorua's Racecourse, Rydges Rotorua boasts panoramic views across the city to Lake Rotorua and Mokoia Island. The hotel is within easy walking distance of the city centre and the Rotorua Convention Centre. The hotel has 135 rooms including 40 Standard rooms, 90 Deluxe Spa rooms and 5 King Spa Suites. Each Deluxe Spa room has its own private Spa Bath and balcony. The hotel's award winning Atrium Restaurant features modern and classic cuisine. The Mezz Bar overlooks the Atrium Restaurant and is popular with Rotorua residents, particularly on Friday nights with Happy Hour from 5.30 – 6.30pm.

Some key services and facilities include:

- Te Miro Miro Cultural Performances
- Thermally heated pool
- Laundry Service
- Gymnasium
- Business Centre
- Conference Facilities
- Babysitting
- Gift Shop
- Internet Facilities
- Money Exchange
- Non-smoking rooms
- High Speed & Secure Internet Access

Rydges Rotorua has over 560m² of conference and function space spread between 5 separate rooms. These facilities are able to cater for conferences, events and functions for up to 350 guests, both indoors and outdoors. All function rooms are air-conditioned with modem ports and natural light.

Examples of Sustainable Actions

The following are some of the sustainability actions implemented by Rydges:

- Dedicated person to increase awareness of the Charter and facilitate Charter related activities
- Installation of low flow Satin Jet showers heads
- Biodegradable plastic bin liners
- Recycling of various materials such as plastic and glass
- Using electronic documentation
- Making sure computers are set to print double sided as a default setting where possible.
- Health Pak amenities provided in the guest rooms for quality and the company's environmental commitment
- Connection to a geothermal resource
- Option for guests who do not want their room serviced
- Investigated and implemented options for reducing the amount of printing undertaken internally and externally
- For refurbishments the hotel uses Resene paint which has a strong environmental policy
- Vehicles are cleaned at legally established cleaning facilities
- Consider the seasonal aspect of the menu which avoids the carbon emissions associated with buying produce out of season.
- Make cash and in-kind donations to chosen schools, groups and individuals
- Recruit locally whenever possible
- Donate furniture, carpet and other items to various charity groups (e.g. Habitat for Humanity)
- Use locally produced art to decorate the hotel
- Employ local contractors whenever possible
- Purchase locally manufactured items when possible
- Install CCTV to protect guest vehicles in the parking area

- Turn off computers when not in use
- Install some LEDs in the foyer where lights have to be left on 24/7
- External lights on timer and light activation system
- Use energy efficient lighting throughout the hotel (mostly CFLs)
- Maintenance contract for all air conditioning and refrigeration systems
- Monitor refrigerating systems for optimum efficiency
- Ensure energy supplier offers access to accurate information on power use
- Consider efficiency of fridges as well as treatment against geothermal damage when room fridges are replaced
- Used cooking oil collected for reuse
- Chemical containers returned to supplier for reuse
- Vegetable and bread containers (crates) returned to suppliers for reuse
- Avoid the use of disposable items when possible
- Provide breakfast cereal in bulk
- Recycle toner cartridges
- Initiate a minimized paper booking system
- Move from relying on hard copy promotional collateral to generating business on line - promotional material and other information is made available on the website and potential clients are directed to the website.
- Provide information on attractions on a looped TV presentation in the lobby
- Take back to the lobby brochure rack undamaged brochures guests have left in their room.
- Duty free brochures are returned by the guest to the retail outlet who send the brochures back to Rydges for reuse
- Replace paper towel systems with cloth towel systems
- Place "Do Not Disturb" tags on a separate hook on the door - these tags are often placed on the door handle which causes them to fall to the ground and get trampled. Placing them on a dedicated hook reduces the number of times they need replacing
- Maintain a record of water use
- Install aerators on all taps

Further Information

For further information on sustainable actions taken at Rydges Hotel Rotorua contact:

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